

A-Z GUEST INFORMATION

PLEASE DIAL 600 FOR FURTHER ASSISTANCE

Babysitting

A babysitter can be arranged subject to availability. Prior notice must be given for this service. Please contact reception

Children

Children accompanied by an adult are welcome in the Atrium Bar up to 9pm each evening. After this time the bar is for the enjoyment of adults and supervised teenagers only. Please ensure that there are no children in the bar after this time.

Emergency

In the case of an emergency please dial 600 for reception. There is a defibrillator on site and we have a number of first aid trained officers in the hotel. You can contact the local emergency services by dialing "999".

Fire Precautions

For your own safety, please familiarise yourself with the instructions situated just inside your bedroom door. They will provide you with the procedures to follow in an emergency.

Heating

Heating in your bedroom is regulated by a thermostatically controlled valve on the wall and can be altered using the arrow keys.

Internet

Complimentary Wifi is available throughout the hotel

Laundry Service

Laundry bags are available in your room. Please complete the relevant information on the bag and leave it at reception before 9am to ensure same day service. Dry cleaning can be arranged, please note additional charges will apply.

Local Information & Activities

For information on local attractions and activities visit our website cavancrystalhotel.com or ask at reception.

Night Porters

The hotel Night Porter is on duty from 11pm to 7.30am and is contactable by dialing 600.

Parking

Complimentary parking is available for all guests. Please show consideration for other guests by observing the wheelchair accessible parking bays.

Security & Valuables

The hotel cannot accept responsibility for valuables or monies, should you require this facility we recommend that you use the safety deposit systems available at reception. Please contact reception by dialing 600 for further information.

Telephone

To make an internal call dial the room number required. To make an external call please dial "9" to get an outside line, followed by the number you require. Local charges will apply.

Transport

Taxis can be arranged at reception. Bus and local link times are also available at reception, please dial 600 for further information.

Vending machines

Vending machines are located on the 3rd and 5th floors and offer snacks, drinks and adaptors.

Wheelchair Access

We are a wheelchair friendly hotel. All areas of the hotel and a number of bedrooms are adapted for wheelchair access.